

CLAIMS

We claim:

1. A system comprising:

an enclosure, wherein the enclosure is adapted to house a card actuated terminal, a
movable cover in supporting connection with the enclosure and a drive in operative
connection with the cover, wherein the drive enables selectively moving the cover
between an open position wherein the terminal is accessible from outside the enclosure
and a closed position wherein access to the terminal from outside the enclosure is
prevented;

a remote control device in operative connection with the drive, wherein an
input to the remote control device is operative to cause the cover to move between
the open and closed positions.

2. The system according to claim 1 wherein the enclosure includes a mount in

supporting connection with the enclosure, and wherein the terminal is removably attached to the
15 mount.

3. The system according to claim 1 wherein the enclosure includes a projecting

portion, wherein the projection portion extends in vertically overlying relation of the terminal.

4. The system according to claim 3 wherein in the closed position the cover is in generally abutting engagement with the projecting portion.

5. The system according to claim 1 wherein the enclosure includes a projecting portion and wherein the terminal includes a display, and wherein the projecting portion vertically overlies the display.

6. The system according to claim 1 and further comprising a shelf portion in supporting connection with the enclosure, wherein the shelf portion underlies the terminal.

7. The system according to claim 6 wherein the shelf portion is adapted to prevent items from falling into the enclosure in the open position of the cover.

8. The system according to claim 6 wherein in the open position of the cover, the shelf portion is positioned to generally prevent passage of items between the shelf portion and the cover.

9. The system according to claim 1 wherein the terminal includes a front surface and two opposed side surfaces, and wherein the cover is configured such that in the open position the front and two opposed side surfaces of the terminal are accessible from outside the enclosure.

10. The system according to claim 1 and further comprising a drive-through lane, and wherein the enclosure is positioned so the terminal is accessible from the drive-through lane in the open position of the cover.

5 11. The system according to claim 10 and further comprising a building, wherein the building has an interior area adjacent to the drive-through lane, and wherein the remote control device is in the interior area, wherein the input to the remote control device is enabled to be provided by a service provider in the interior area.

10 12. The system according to claim 11 wherein the interior area includes a service provider station, wherein the service provider station includes the remote control device, and wherein the drive-through lane includes a customer station, wherein the customer station includes the terminal.

13. The system according to claim 12 wherein an item transport extends between the service provider station and the customer station, wherein the item transport is operative to move a transaction item between the customer station and the service provider station.

15 14. The system according to claim 13 wherein the item transport includes a deal drawer.

15. The system according to claim 13 wherein the item transport includes a pneumatic tube conveyor.

16. The system according to claim 13 wherein the interior area includes a pharmacy, and wherein medical items are moved in the item transport.

5 17. The system according to claim 13 and further comprising a viewing device operative to put the customer station and the service provider station in visual connection.

18. The system according to claim 17 wherein the viewing device includes a window.

19. The system according to claim 17 wherein the viewing device includes a camera.

10 20. The system according to claim 1 and further comprising a cash register, wherein the terminal is in operative connection with the cash register.

21. The system according to claim 1 wherein the terminal comprises a credit card terminal.

22. The system according to claim 1 wherein the terminal comprises a debit card terminal.

23. The system according to claim 1 wherein the enclosure comprises a movable carrier.

24. The system according to claim 23 wherein the movable carrier comprises a carrier movable within a pneumatic tube.

5 sub A1 > 25. The system according to claim 23 wherein the card activated terminal comprises a terminal adapted to communicate through wireless communication methods.

26. The system according to claim 23 wherein the movable carrier includes a releasable mounting device holding the terminal.

27. A method comprising:

10 a) providing an enclosure having an interior area at a customer station, the enclosure having a movable cover, wherein the cover controls access to the interior area;

b) providing a payment terminal in the interior area of the enclosure;

c) opening the cover responsive to a remote control device to enable a customer at the customer station to access an input device on the payment terminal.

28. The method according to claim 27 wherein in step (c) the cover is opened responsive to an input to a remote control device by a service provider.

29. The method according to claim 28 wherein in step (c) the service provider provides the input responsive to visual observation of the customer at the customer station.

30. The method according to claim 27 and further comprising:

d) making a payment by the customer responsive to at least one input to the terminal.

31. The method according to claim 30 wherein step (d) includes reading a card through operation of the terminal.

32. The method according to claim 30 and further comprising:

e) providing an item to the customer at the customer station through an item transport.

33. The method according to claim 32 wherein the payment in step (d) is made in exchange for the item provided in step (e).

5 34. The method according to claim 32 wherein in step (e) the item provided includes a medical item.

35. The method according to claim 34 and wherein in step (a) the enclosure is provided adjacent to a drive-through lane.

36. The method according to claim 35 wherein in step (a) the drive-through lane is provided adjacent to a building having an interior area including a pharmacy, wherein in step (e) the medical item is provided from the pharmacy.

37. The method according to claim 32 wherein in step (e) the item transport includes a deal drawer extending through a building wall, and wherein the item is provided to the customer through the deal drawer.

38. The method according to claim 32 wherein step (e) the item transport includes a pneumatic tube conveyor, and wherein the item is provided to the customer through operation of the pneumatic tube conveyor.

39. The method according to claim 30 and further comprising:

5 e) subsequent to step (d) closing the cover responsive to an input to the remote control device.

40. The method according to claim 27 wherein step (b) includes removably attaching the payment terminal to a mount in the interior area.

41. The method according to claim 27 wherein in step (c) with the cover in the open position the terminal is accessible to the customer at the customer station on at least three sides.

sub A2 > 42. The method according to claim 23 wherein in step (a) the enclosure comprises a carrier movable in a pneumatic tube.

43. The method according to claim 42 and further comprising communicating wireless messages with the terminal.